

**RECEIVED**  
**CENTRAL FAX CENTER**

JUN 14 2005

**OPPENHEIMER**

OPPENHEIMER WOLFF & DONNELLY LLP

Plaza VII, Suite 3300  
45 South Seventh Street  
Minneapolis, MN 55402-1609

oppenheimer.com

612.607.7000  
Fax 612.607.7100

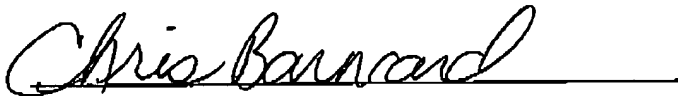
**FAX COVER LETTER**

June 14, 2005

**TO:** Mail Stop AF  
Commissioner for Patents  
**COMPANY:** U.S. Patent and Trademark Office  
**PHONE:** 703.308.9723  
**FAX:** 703.872.9306  
  
**FROM:** Steven C. Lieske  
**DIRECT DIAL:** 612.607.7508  
**EMAIL:** SLieske@Oppenheimer.com  
**RE:** Response to Final Office Action dated April 14, 2005 Serial No.: 09/364,091

**COMMENTS:** I certify that the following correspondence is being transmitted by facsimile to Mail Stop AF, Commissioner for Patents, at the U.S. Patent and Trademark Office on June 14, 2005.

1. Response to Final Office Action Serial No.: 09/364,091



Chris Barnard

This facsimile contains confidential information intended only for the use of the addressee(s) named above and may contain information that is legally privileged. If you are not the addressee, or the person responsible for delivering it to the addressee, you are hereby notified that reading, disseminating, distributing or copying this facsimile is strictly prohibited. If you have received this facsimile by mistake, please immediately notify us by telephone and return the original message to us at the address above via the Postal Service (we will reimburse postage). Thank you.

Originals: Not being sent

Completed by: Chris Barnard/7268

You should receive 11 page(s) including this page.  
If the transmission is incomplete, please call 612.607.7276 as soon as possible.

Serial #: 09/364,091  
In reply to Office action mailed: 14 April 2005  
page 1 of 10

**RECEIVED  
CENTRAL FAX CENTER**

**JUN 14 2005**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial #: 09/364,091  
Applicant: Roy A. Underwood  
Filed: July 30, 1999  
Title: MANAGING USER INFORMATION ON AN E-COMMERCE SYSTEM  
TC/AU: 2135  
Examiner: Dada, Beemnet W.  
Docket #: 60021-329601

**CERTIFICATE OF TRANSMISSION**

I hereby certify under 37 CFR §1.8 that this correspondence is being transmitted by facsimile to "Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via the facsimile number 703-872-9306 on 14 June 2005.

  
Chris Barnard

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND REMARKS**

In response to the Office action mailed 14 April 2005, please accept the following amendments and arguments.